



# *Artistic Plating Company, Inc.*

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BARREL AND RACK PRODUCTION PLATING • DECORATIVE AND INDUSTRIAL  
GOLD • BRASSY GOLD® • SILVER • PALLADIUM • TIN • SOLDERABLE TIN  
COPPER • NICKEL • ELECTROLESS NICKEL • SULFAMATE NICKEL  
BAKED EPOXY & POLYESTER POWDERS IN CLEARS & COLORS  
EXTENSIVE LABORATORY SERVICES • STATISTICAL PROCESS CONTROL

November 11, 1996

Mr. Kieth Hitzke  
North Shore Environmental  
N117 W18493 Fulton Drive  
Germantown, WI 53022

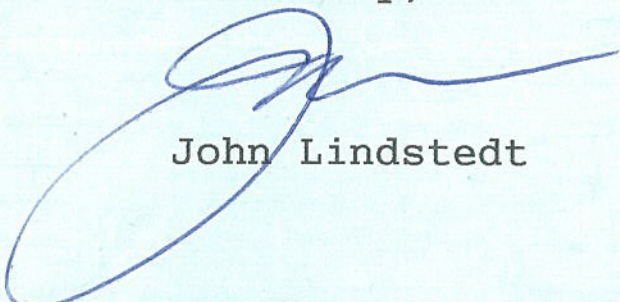
Dear Kieth:

Words cannot express my heartfelt gratitude for your help in our time of need. With your offer of help and equipment, you have taken us one step closer to recovery. Your response to our needs at this critical time is a tremendous bolster to our seemingly feeble efforts during the long days following the fire.

As you know, it has been a staggering task to recover from this event, but with God's help and the prayers, support and assistance of friends like you, there is light at the end of the tunnel as we make our way forward.

All I can say is "thank you" from me, my employees and my family. May the kindness you've extended our way come back to you a hundredfold.

Sincerely,



John Lindstedt

JSL:jsn